

[REDACTED]

Crown Quadrangle
559 Nathan Abbott Way
Stanford, CA 94305-8610

[REDACTED]
[REDACTED]
[REDACTED]@law.stanford.edu

November 18, 2019

Attn.: Joy Rosenquist
Assistant Chief Counsel
Dept. of Developmental Services
Sacramento, CA
916-654-1989 (Office)
Joy.Rosenquist@dds.ca.gov

Dear Joy:

I am reaching out with two different Public Records Act requests. Please let me know if anything is unclear, so we can provide clarification promptly by phone or e-mail.

Public Records Act Request #1:

We are requesting information on *all* Lanterman Act 4731 complaints filed with the Department of Developmental Services from July 1, 2012 through today (November 18, 2019). This information is required to be compiled and made available to the public by the Department. per section 4731(d) of the California Welfare and Institutions Code. We would appreciate receiving this information in the form of an Excel spreadsheet, with different sheets providing detailed information on complaints filed in different years. Each row in each sheet would correspond to a complaint, and the following characteristics would be included as columns:

- a. Regional Center/Vendor
- b. Date Received
- c. Description of Complaint(s)
- d. Violations
- e. Date Closed

This request updates our prior Public Records Act Request, submitted on January 12, 2018, in which we requested the information listed above through 2017-2018. Attached to this e-mail for your reference is our prior PRA request, as well as the Excel spreadsheet you sent us in response on February 1, 2018.

To bring our analysis up to date, we require information on all additional complaints filed from February 28, 2017 (the most recent complaint listed in the prior spreadsheet) through today. You are welcome to either augment your prior spreadsheet to include the more recent period (2/28/2017 - 11/18/2019) or provide us with a new, comprehensive Excel file covering the entire period (7/1/2012 – 11/18/2019).

Public Records Act Request #2:

We are requesting information on all Public Records Act Requests received by the Department of Developmental Services from 7/1/2012 through 11/18/2019.

Specifically, we are requesting the following information:

- a. The number of Public Information Act requests filed, pursuant to Government Code sections 6250 - 6276.48, per year with the Department of Developmental Services from July 1, 2012 through November 18, 2019; and
- b. For each year during this time period (7/1/2012-11/18/2019), the number and percentage of Public Information Act requests filed to which the Department of Developmental Services timely responded, pursuant to Govt. Code Section 6253(c), by “notify[ing] the person making the request within 10 days whether the disclosable public records are in the possession of the agency, as well as an estimated date and time when the records will be made available” or in "unusual circumstances[,]" by “extend[ing] this time limit for up to 14 days by written notice setting forth the reasons for the extension and the date by which a determination is expected to be dispatched.”

Thanks in advance for your help. And again, please don't hesitate to ask for clarification if any is required. In case it would be helpful to chat by phone, my cell is 

