

PROFESSIONAL EXPERIENCE

2023-present **STANFORD LAW SCHOOL** **STANFORD, CA**

Senior Lecturer of Law

Director, Gould Negotiation and Mediation Program

Director, Gould Alternative Dispute Research Initiative

Martin Daniel Gould Center for Conflict Resolution

Teaches course in negotiation, mediation, and public policy. Manages team of fifteen lecturers in law teaching dispute resolution courses. Researches dispute resolution, negotiation, civil rights, and mediation.

2022-2023 **REBUILD CONGRESS INITIATIVE** **CAMBRIDGE, MA**

Senior Partner. Creating opportunities for cross-partisan stakeholders to explore and act on the conditions necessary to ensure a resilient America. Constructing deliberative space and foster social cohesion to strengthen democratic institutions. Lead work streams and work closely with RCI colleagues on projects. Co-facilitated retreat session of national leaders from across the political spectrum. The initiative is a collaboration of the Harvard Negotiation Project and Issue One.

2018-2022 **MENLO COLLEGE** **ATHERTON, CA**

Provost and Vice President for Academic Affairs. Served as the Chief Academic Officer and determined the vision and provides leadership for all academic programs. Is responsible for all operations of the College as they relate to academic leadership and program development, curriculum, accreditation, institutional research, personnel management, budget planning, and fiscal management. All academic units, the office of information technology and library services report to the Provost. Oversaw fundraising and alumni relations. Ensured that the College offers an inclusive environment and promotes understanding and respect within a diverse campus.

Oversaw recruitment, evaluation, and coaching of faculty, librarians and staff. Worked in partnership with the faculty governance system. Worked with the Curriculum Committee to formulate and implement a strong curriculum. Oversaw accreditation processes, participates in writing accreditation reports, and upholds academic standards set by professional accrediting bodies. Directed the activities of the Office of Alumni Engagement and Development. Collected, maintained, and distributed information for effective administration of the College's academic programs, including research and evaluation.

Accomplishments

- Initiated creation of institution's first graduate programs
- Minors approved for the first time and started Fall 2021
- Revamped general education and business core
- New concentration in Business Analytics approved and started Fall 2020
- Led conversion of an entirely traditional classroom faculty to distance learning in Spring 2020 due to COVID-19

PROFESSIONAL EXPERIENCE (CONTINUED)

- 2016-2018 **OSU MORITZ COLLEGE OF LAW** **COLUMBUS, OH**
Director. Managed the Divided Community Project (DCP), hosted by The Ohio State University Moritz College of Law Program on Dispute Resolution, which was named the number one law school dispute resolution program by US News Report in 2016. DCP strengthens community efforts to transform division into action. The project focuses on how communities can respond constructively to civil unrest as well as on how they can identify and meaningfully address the reasons underlying community division. Current initiatives include establishing pilot programs to developing plans to address possible civil unrest; designing dispute system processes that address systemic changes; and developing conflict assessment tools.
- Reports now available include *Divided Communities and Social Media*, a guidance plan for communities grappling with social media challenges, *Planning in Advance of Civil Unrest*, a document offering points to consider in developing a strategy to deal with civil unrest before it occurs and *Key Considerations for Community Leaders Facing Civil Unrest*, a checklist to consider when a community faces civil unrest. The JAMS Foundation provides significant support for the Project. Raised over \$1 million (includes fundraising initiated by me and received after I left Director position).
- 2012-2016 **US DEPARTMENT OF JUSTICE (DOJ)** **WASHINGTON DC**
Director. Managed the Community Relations Service (CRS), an agency within DOJ. CRS assists state and local government, private and public organizations, and community groups with preventing and resolving racial and ethnic tensions, incidents, and civil disorders, and in restoring racial stability and harmony. In addition, CRS also works with communities to employ strategies to prevent and respond to alleged violent hate crimes committed on the basis of race, color, national origin, gender, gender identity, sexual orientation, religion or disability. Nominated by the President and US Senate confirmed by unanimous consent.
- Guided the agency when race and law enforcement reemerged as an ongoing critical national priority. This included the Florida George Zimmerman trial, the Michael Brown Ferguson Missouri shooting and the Freddie Gray Baltimore tragedy. Expanded services in the areas of Transgender and Law Enforcement interaction, anti-Muslim hate crime prevention, Intellectual Disabilities and Restorative Practices. Increased budget by \$ 2.4 million and staff positions by 18 for FY2016.
- 2010-2012 **US SMALL BUSINESS ADMINISTRATION (SBA)** **WASHINGTON DC**
Director. Managed the Historically Underutilized Business Zone (HUBZone) Program within SBA Government Contracts and Business Development. The HUBZone program provides federal government contracting assistance to businesses located in disadvantaged areas including poor urban and rural areas, Native American reservations, Non-US Mainland Difficult Development Areas (e.g. Puerto Rico and American Samoa) and military base closure areas. During tenure, HUBZone federal contracts averaged more than twelve billion dollars per year. Program is responsible for certification and portfolio monitoring. Reduced backlog by 45% within six months and application processing time by 66%. Removed 32% of ineligible businesses to reduce fraud, waste and abuse. Managed seventeen federal staff employees as well as more than twelve additional contractors. Was a Presidential appointee.

PROFESSIONAL EXPERIENCE (CONTINUED)

2008-2010 **UC HASTINGS COLLEGE OF THE LAW** **SAN FRANCISCO, CA**
Clinical Professor and Director. Managed Hastings' Center for Negotiation and Dispute Resolution (CNDP). Implemented the law school's alternative dispute resolution (ADR) curriculum, the largest (by student enrollment) in the country. Led Center to first US News Report top law school dispute resolution program ranking ever in 2010. Led team of approximately twenty-eight adjunct and full-time professors. Taught law school courses and hosted conferences.

2005-2008 **ACCORDENCE INC.** **BURLINGAME, CA**
Founder and Managing Director. Started training company focused on complex transactions, equipping teams and institutions with negotiation methodologies and skills. Worked with clients in health care, information technology, non-profits and financial services. Produced on-line learning module on negotiation. Developed trainings on negotiation, conflict resolution and influence. Undertook a business model utilizing contractors, sales and marketing partners, and licensing arrangements. Integrated negotiation and influence framework into a higher education development/fundraising training program. Clients served include Gilead, Hewlett-Packard, and Adobe. Maintain ownership of company, though not involved in day-to-day operations. Currently serving as Senior Advisor to Accordence.

1997-2004 **THOUGHTBRIDGE LLC** **CAMBRIDGE, MA**
Principal and Co-Founder. Responsible for firm management and strategy, joint ventures/alliances and organizational learning. Built and maintained core strategic alliances. In 1998, more than doubled individual client revenue. Managed and coached consultants and associates. Wrote weekly column for Monster.com on executive negotiation issues. Mediated and facilitated a variety of disputes that involved issues such as education, race, and unions. Attained status as one of the top minority-owned firms in Massachusetts by revenue. Firm patented a dispute resolution process, then created, spun out and funded Speedsolve, an online dispute resolution startup. Worked remotely from San Mateo county.

1991-1997 **CONFLICT MANAGEMENT, INC.** **CAMBRIDGE, MA**
Partner. Developed and managed major accounts for a firm that was the largest negotiation firm of its kind at the time. Led engagement teams implementing major negotiation and change initiatives for clients. Established West Coast office for firm. Mediated labor-management and other disputes. Firm was spin-off of the Harvard Negotiation Project and co-founded by Roger Fisher, *Getting to Yes* co-author and Harvard Law School Professor.

Senior Consultant. Led projects in US, Canada, Europe, Australia and Asia. Coached and trained new consultants. Helped reorganize firm into practice area teams. Mediated multiparty conflicts.

Consultant. Provided consulting, facilitation and training for complex negotiation transactions. Assisted partners in managing clients. Researched clients and industries. Designed training.

EDUCATION

- 1988-1991 **HARVARD LAW SCHOOL** **CAMBRIDGE, MA**
Juris Doctor, June 1991 *Member, California and Supreme Court Bar*
Activities included: Member, Legal Aid Bureau; Editor, Environmental Law Review;
Teaching Fellow, Harvard Sociology Department; President, Asian American Law Students
Association; Co-Chair, Civil Rights Coalition. Received Andres Fellowship.
- 1982-1986 **UNIVERSITY OF CALIFORNIA, BERKELEY** **BERKELEY, CA**
Bachelor of Arts in Psychology, December 1986
Activities included: UC Berkeley Club Basketball Team, Clinical Psychology Research
Honors included: Phi Beta Kappa, UC Berkeley Distinguished Service Award, Golden Key
National Honor Society, Psi Chi National Honor Society in Psychology.

AWARDS AND RECOGNITION

The International Institute for Conflict Prevention and Resolution, *Outstanding Book in the Field of Alternative Dispute Resolution Award*. 2020

American Bar Association Section of Dispute Resolution, *Lawyer as Problem Solver Award*.
(Recognition of the Divided Community Project when I served as Director) 2018

The Mediation Society, *Outstanding Contribution to the Field*. 2016

Society of Asian Federal Officers, *Person of the Year*. 2014

American Bar Association Section of Dispute Resolution, *Lawyer as Problem Solver Award*.
(Recognition of Community Relations Service when I served as Director) 2014

Association of Conflict Resolution, *Peacemaker Award*. (Recognition of CRS when I served as Director.
Past recipients include Nobel Prize winner Leymah Gabowe and Senator George Mitchell.) 2013

Southwest Interagency Committee, *Appreciation Award*. 2013

United Sikhs, *Appreciation Award*. 2013

General Motors-Saturn, *Labor-Management Award-2nd Place*. (Recognition of San Diego Schools
collective bargaining approach in which I served as mediator) 1997

PUBLICATIONS

BOOKS:

America's Peacemakers: The Community Relations Service and Civil Rights. University of Missouri Press.
2020 (Co-authored with Bertram Levine for Second Edition)

- Named 2020 *Outstanding Book in the Field of Alternative Dispute Resolution Award* by The International Institute for Conflict Prevention and Resolution.
- Stanford Gould Center, Harvard Law Negotiation and Mediation Program, Ohio State College of Law Program on Dispute Resolution sponsored symposium on book. 2020
- Yale Law School's Arthur Liman Center for Public Interest Law and The Center on Dispute Resolution, Quinnipiac University School of Law hosted program on book. 2020

BOOKS: (CONTINUED)

Tear Down the Wall: Be Your Own Mediator in Conflict. Optimality Press. 2013

Negotiation Fieldbook: Simple Strategies for Every Negotiation. McGraw-Hill. First Edition 2005, Second Edition 2010

Expand the Pie: How to Create More Value in Any Negotiation. (Earlier version of Negotiation Fieldbook) Castle Pacific Publishing. 2003 (Co-authored with Irma Tyler-Wood and Anthony Wanis-St. John)

ADDITIONAL TEACHING EXPERIENCE

2017-2018 **OSU MORITZ COLLEGE OF LAW** **COLUMBUS, OH**
Distinguished Practitioner in Residence. Taught Resolving Community Civil Rights Conflicts.

2016-2018 **STANFORD LAW SCHOOL** **PALO ALTO, CA**
Lecturer in Law. Taught Negotiation Seminar and Advanced Public Policy Course: Divided Communities.

2008 **STANFORD LAW SCHOOL** **PALO ALTO, CA**
Alternative Dispute Resolution Externship Program Manager. Co-led in Spring 2008.

2008 **STANFORD UNIVERSITY CONTINUING STUDIES** **PALO ALTO, CA**
Adjunct Professor. Taught Mastering Negotiations.

2008 **UC BERKELEY SCHOOL OF LAW** **BERKELEY, CA**
Adjunct Professor. Taught Negotiation in Spring 2008.

2007 **UC HASTINGS COLLEGE OF THE LAW** **SAN FRANCISCO, CA**
Adjunct Professor. Taught Negotiation and Settlement class in Fall 2007.

2006-2007 **DOMINICAN UNIVERSITY** **SAN RAFAEL, CA**
Adjunct Lecturer. Taught MBA course on Business Communication.

ADDITIONAL ACADEMIC EXPERIENCE

1997-Present **ORDER OF THE GOLDEN BEAR** **BERKELEY, CA**
Fellow. Participate in University of California Berkeley organization of student leaders, administrators, professors and alumni who gather to discuss issues facing the university.

2016-2023 **STANFORD LAW SCHOOL** **PALO ALTO, CA**
Research Fellow. Research and write at Gould Center for Conflict Resolution.

2017-2019 **UNIVERSITY OF VIRGINIA** **CHARLOTTESVILLE, VA**
National Advisory Committee Member, Transforming Community Spaces.
Help communities address the legacies of harm and transform destructive narratives embodied in monuments, memorials, and other sites identified with slavery and other harmful histories.

ADDITIONAL ACADEMIC EXPERIENCE (CONTINUED)

- 2018 **UC BERKELEY CENTER FOR STUDIES IN HIGHER EDUCATION** **BERKELEY, CA**
Executive Leadership Academy Fellow. Was selected for and participated in a program that prepares college and university officials in leadership and strategic planning.
- 2009 **UNIVERSITY OF COLOGNE LAW SCHOOL** **COLOGNE, GERMANY**
Lecturer. Taught at Center for Transnational Law and the German Institute of Arbitration, Summer Academy on Business Negotiation and Mediation.
- 1991 **HARVARD NEGOTIATION PROJECT** **CAMBRIDGE, MA**
Researcher. Researched and developed negotiation cases for Professor Bruce Patton.
- 1991 **HARVARD NEGOTIATION PROJECT** **CAMBRIDGE, MA**
Teaching Fellow. Led and facilitated negotiation workshop section for Professor Roger Fisher's Harvard Program for law school class and the Instruction of Lawyers (PIL) Negotiation Workshop for lawyers, diplomats and business executives.
- 1990 **HARVARD UNIVERSITY** **CAMBRIDGE, MA**
Teaching Fellow. Led discussion section for Sociology Department Course on Race and Ethnic Relations taught by Professor Mary Waters.

ADDITIONAL PROFESSIONAL EXPERIENCE

- 2022-Present **THE DIFFERENCE ENGINE** **TEMPE, AZ**
Board of Advisors Member. Advises The Difference Engine at Arizona State University (ASU), which pairs interdisciplinary entrepreneurship with faculty, staff, and students to help communities overcome social, political, and economic inequality.
- 2018-Present **OSU MORITZ COLLEGE OF LAW** **COLUMBUS, OH**
Steering Committee. Serves on the steering committee of the Divided Community Project which focuses on strengthening community efforts to transform division into action.
- 2020-Present **NOT IN OUR TOWN** **OAKLAND, CA**
Board Member. Provides strategy and advice to Not In Our Town which seeks to stop hate, address bullying, and build safe, inclusive communities for all. With film, social media, and organizing tools, Not In Our Town helps leaders build vibrant, diverse cities and towns.
- 2019-Present **UNIVERSITY OF SAN FRANCISCO** **SAN FRANCISCO, CA**
Advisor. Supports the USF Institute for Nonviolence and Social Justice. The Institute advances transformational nonviolence to overcome injustice and systemic violence and contribute to the just resolution of communal conflict.
- 2021-2022 **REBUILD CONGRESS INITIATIVE** **CAMBRIDGE, MA**
Senior Advisor. Consulted on projects. The initiative is a collaboration of the Harvard Negotiation Project and Issue One.

ADDITIONAL PROFESSIONAL EXPERIENCE (CONTINUED)

- 2016-2020 **NEXTDOOR** **SAN FRANCISCO, CA**
Senior Advisor. Consults on issues of conflict resolution, law enforcement-community relations, and public agency utilization for Nextdoor, a private social network for neighborhood communities.
- 2018-2019 **NATIONAL ASIAN PACIFIC AMERICAN BAR ASSOCIATION** **WASHINGTON DC**
Founding Co-Chair. Co-created a new committee on dispute resolution.
- 2017-2019 **MY90** **SAN CARLOS, CA**
Senior Advisor. Provide marketing, sales and funding advice to this government tech start up that uses anonymous communication and data analysis to help the public to give feedback to police, so that police can improve trust, transparency, and safety.
- 2016-2019 **JURILYTICS** **SAN RAFAEL, CA**
Senior Advisor. Advised on marketing and assisted on growth strategy to JuriLytics, a legal tech startup that utilizes scientific peer review as a tool in litigation discovery and disclosure.
- 2013-2018 **INTERNATIONAL ASSOCIATION OF CHIEFS OF POLICE** **WASHINGTON DC**
Member, Human and Civil Rights Committee. Studies, considers, and determines those programs, policies, and initiatives that will enhance law enforcement's role in strengthening and protecting the civil rights of all people. Chaired Subcommittee on Community Engagement and Education.
- 2013-2015 **AMERICAN BAR ASSOCIATION** **WASHINGTON DC**
Co-Chair, Dispute Resolution Section Government Committee. This committee addresses issues effecting ADR practice and programs in state, local or federal government settings including program design, implementation and institutionalization.
- 2013-2015 **WHITE HOUSE** **WASHINGTON DC**
Interagency Working Group, White House Initiative on Asian Americans and Pacific Islanders. Oversaw creation and implementation of agency plans to increase participation in and access to federal programs in which Asian Americans and Pacific Islanders may be underserved. Served as Department of Justice representative in the Working Group.
- 2010-2013 **BALDRIDGE NATIONAL QUALITY PROGRAM** **WASHINGTON DC**
Board of Overseers. Program is an initiative of the US Department of Commerce, which awards the Malcolm Baldrige Award, the only presidential award for organizational performance excellence.
- 2006-2010 **PENINSULA CONFLICT RESOLUTION CENTER** **SAN MATEO, CA**
Vice-Chair, Board Member and Volunteer. Involved in fundraising committee and focused on marketing and new revenue streams. Volunteered in mediation and facilitation.
- 2008-2009 **LEADERSHIP SAN MATEO FOSTER CITY BURLINGAME HILLSBOROUGH** **SAN MATEO, CA**
Participant. Engaged in community leadership training and networking program.

ADDITIONAL PROFESSIONAL EXPERIENCE (CONTINUED)

- 2007-2008 **CALIFORNIA STATE BAR ASSOCIATION** **SAN FRANCISCO, CA**
Member, Committee on Alternative Dispute Resolution. This committee analyzed and commented on proposals relating to alternative dispute resolution. It also identified issues concerning the relationship of ADR to the practice of law.
- 1998-2003 **CENTER FOR ASIAN AMERICAN MEDIA** **SAN FRANCISCO, CA**
Board Member and Co-Chair. Helped lead organization with the priority of media issues related to Asian Americans. Focused on supporting and creating films, organizing international film festival, and increasing public funding.

ADDITIONAL PUBLICATIONS

SELECTED ARTICLES:

- “A Tribute to the House Select Committee on the Modernization of Congress, the 2023 Sander Award Winner” American Bar Association *Dispute Resolution Magazine*. September 2023 (Co-authored with Bruce Patton)
- “Feeling the Beating Heart of Lives Well Spent” (Book Review of *Evolution of a Field: Personal Histories in Conflict Resolution*) *Negotiation Journal* March 28, 2022
- “Biden should make the Community Relations Service his ‘secret weapon’.” *The Hill*. May 18, 2021 (Co-authored with Grace Flores-Hughes)
- “The Attacks on Asian Americans won’t Just Go Away. We Must Act.” *San Francisco Chronicle* March 17, 2021
- “When it comes to Negotiation, Biden is as Underrated as Trump is Overrated” *Medium.com* October 27, 2020 (Co-authored with Andrea Kupfer Schneider)
- “To Prevent More George Floyd Tragedies, We Need Federal Peacemakers to Bring Communities and Law Enforcement Together” *Medium.com* June 15, 2020 (Co-authored with Grace Flores-Hughes)
- “Trump Budget Would End Agency that Resolves Differences in a Time of Deep Division” *The Hill*. February 23, 2018
- “The Community Service’s Work in Preventing and Responding to Unfounded Racially and Religiously Motivated Violence after 9/11” *Texas A&M Journal of Property Law*. 5 No. 2 (2018): 139-155.
- “Still Relishing Being Angry? Or Ready to Start Talking About an American Spirit 2.0?” *Center for Media and Peace Building*. December 2017 (Co-authored with Nancy Rogers)
- “Preventing Division-Five Social Media Strategies for Community Leaders” *Nextdoor’s Community Engager*. August 2017 (Co-authored with William Froehlich)
- “Planning in Advance of Civil Unrest: A Role for Mediation-wise Attorneys” American Bar Association *Dispute Resolution Magazine*. Summer 2016 (Co-authored with Nancy Rogers and William Froehlich)

SELECTED ARTICLES: (CONTINUED)

“The United States Department of Justice Community Relations Service: Assisting Communities in Restoring Conflicts and Restoring Peace” *Police Chief Magazine*. December 2013 (Co-authored with Francis Amoroso and Rosa Melendez)

“A New ICON – Use This Win-Win Model” *Executive Excellence*. February 2004 (Co-authored with Anthony Wanis-St. John)

“Adversaries to Allies: Lessons from the San Diego City Schools Contract Negotiations” *Mediate.com*. 2001 (Co-authored with Monica Christie)

“Rethinking the Role of the Strategic Account Manager” *Velocity, the Strategic Account Management Association Journal*. Fall 1999 (Co-authored with Andrew Ayers)

“Collective Bargaining In Education: Getting Started In Interest Based Negotiation” *Journal of the North American Association of Educational Negotiators*. October/November 1996

ADDITIONAL MEDIA

MEDIA INTERVIEWS:

Interviewed by NPR shows All Things Considered and Here and Now, USA Today, ProPublica, Forbes, NBC News and local affiliates of ABC-TV and FOX-TV. Also interviewed for several podcasts.

WEB-BASED TRAINING:

“ICON Training” Web-based self-paced introductory negotiation training. 2005 updated 2019

CASE SIMULATIONS:

“Khellie Essence” Negotiation case focused on fixed pie assumptions and the value of integrative bargaining, supplementary tools and teaching notes. 2005

“Show Me the Truth” Negotiation case focused on principal-agent tensions and the value of relationship building, supplementary tools and teaching notes. 2005

INTERNET BLOGS AND POSTS:

Huffington Post. Contributed posts on politics, conflict resolution, and negotiation. 2007-2010, 2017-2018

Monster.com. Contributed entries on negotiation and other executive issues. 2002-2003

FILMS:

“The Oak Park Story” Served as assistant producer on documentary concerning a coalition of Latino and Cambodian apartment tenants in Oakland, California, who organize to fight their landlords over substandard housing conditions. 2010

“Getting Schools to Yes” Served as producer on a training film for educators on collaborative problem solving to improve shared governance, reform efforts and collective bargaining. 1995

INVITED LECTURES AND KEYNOTE SPEECHES

Association of Family and Conciliation Courts, Opening Plenary *The Nexus of Family Justice Disputes and Seemingly Intractable Community Conflict*. 2021

The Center on Dispute Resolution, Quinnipiac University School of Law and the Arthur Liman Center for Public Interest Law at Yale, *America's Peacemakers: The Community Relations Service and Civil Rights*. 2021

Harvard Law School, *Harvard Negotiation Law Review 2017 Symposium Keynote: Reflections on the Intersection of Alternative Dispute Resolution and Activism*. 2017

University of Akron, *Transforming American Racial Conflicts: Why Peacemaking is Desperately Needed Today*. 2016

Indiana University School of Public and Environmental Affairs, *Still a Peacemaker: The United States Community Relations Service at 50*. 2015

National Organization of Black Law Enforcement, *Conference Keynote Address*. 2015

Community Boards, *Healing Communities in Conflict: Federal Strategies and Services for Public Mediation*. 2015

George Mason University School for Conflict Analysis and Resolution, *Graduation Convocation Address*. 2015

Federal Civil Rights Conference, *Civil Rights and ADR*. 2015

University of the District of Columbia Law School, *Engaging Diverse Communities through Alternative Dispute Resolution*. 2015

Ohio State University Moritz College of Law, *Lawrence Lecture: Peacemaking in America*. 2014

National Coalition for Dialogue and Deliberation, *Keynote Address*. 2014

Peninsula Conflict Resolution Center, *Why Community Dispute Resolution Matters*. 2008

SELECTED PRESENTATIONS

Harvard Negotiation Law Review, Annual Symposium, *Difficult Conversations: Negotiating and Mediating Across Socio-Political Differences*. 2022

C.G. Jung Institute, *Reimagining Trauma: Depth Oriented Approaches to Anguish in our Times, Truth Racial Healing and Transformation*. 2022

Stanford Law School, *Rethinking Systems Design for Racial Justice and Equity Symposium*, Moderated panel on *Framing Reconciliation, Reparations and Racial Justice in California and Beyond*. February 25, 2022

Peace History Society, *Peace-building efforts by Governments and Intergovernmental Organizations*. October 23, 2021

SELECTED PRESENTATIONS (CONTINUED)

University of Maryland, Asian American Public Policy Course, *Dispute Resolution and Public Policy*. 2021

CDA – Collaborative Learning, *Challenging the Ways We See the World Around Us*. 2021

Jimmy and Rosalyn Carter Center for Peace and Conflict Resolution at George Mason University, *Global Lessons from America's Peacemakers*. 2021

Alliance for Peacebuilding, *Community Responses to Violence – From Top Down and the Bottom Up*. 2021 (Co-hosted by Mediators Beyond Borders International and the National Association for Community Mediation)

University of San Francisco, Center for Nonviolence and Social Justice, *After the Election: Where do we go from here?* 2020

Cambridge Negotiation Institute, *CNI Roundtable: Polarization, Dialogue, and Election 2020: Why and How*. 2020

Not In Our Town, *Virtual Conversation Series: Responding Locally to Rising Hate and Conflict*. 2020

The Ohio State University Moritz College of Law, Divided Community Project Campus Academy, *Building Campus Capacity: Preparing the Campus at a Time of National Polarization: Developing Resilience*. 2020

American Bar Association, Dispute Resolution Section Annual Conference, *Virtual Tools: Inspiration for addressing division in your community*. 2020

American Bar Association, Dispute Resolution Section Annual Conference, *Re-framing Hate: Practice-Based Ideas for Dispute Resolution's Role Regarding Hate Incidents*. 2018

Salzburg Global Seminar, Hong Kong School of Global Leadership Launch: Leadership for Inclusive Future in Hong Kong, *Bridging Divides for an Inclusive Hong Kong: Conflict Mediation and Effective Advocacy* and *How to Create Successful Cross-Sector Interactions*. 2017

University of Missouri, The First Amendment on Campus: Identifying Principles for Best Practices for Managing and Resolving Disputes, *Dispute Resolutions Perspectives*. 2017

College of Commercial Arbitrators, National Conference, *Law Enforcement Behavior and Community Tensions*. 2017

Federal Judicial Center and Ninth Circuit Court of Appeals, Symposium: The Nature and Practice of Civil Discourse. (Convened by U.S. Supreme Court Justice Anthony Kennedy) 2017

Stanford University Pre-Collegiate Program, Summer Institute (for high school students), *Building Apps for Divided Communities*. 2017

University of Hawaii-Manoa, Conflict Management for Educators Graduate Seminar. *Mediation and Peacebuilding in the Community*. 2017

SELECTED PRESENTATIONS (CONTINUED)

American Bar Association, Dispute Resolution Section Annual Conference, *Building Trust and Resilience in Divided Communities*. 2017

American Bar Association, Dispute Resolution Section Annual Conference, *Black and Blue: Healing the Divide in Police-Community Relations*. 2017

Government Social Media, National Conference, *Divided Communities and Social Media*. 2017

American Bar Association, Dispute Resolution Section Annual Conference, *Polarized Communities: Lawyers Making An Impact*. 2016

Peninsula Conflict Resolution Center, *ADRx Talks: The Superpower of Not Taking Sides*. 2016

Fred T. Korematsu Institute, 6th Annual Korematsu Day Celebration, *Re(ad)dressing Racial Injustice: From Japanese American Incarceration to Anti-Muslim Bigotry*. 2016

United States Attorneys, National Conference, *Ferguson and the Aftermath*. 2015

White House, *Addressing African American Faith Leaders Following Ferguson*. 2014

Stanford Law School Online Dispute Resolution Conference, *Community Relations Service, Technology and Peacekeeping*. 2014

Office for Security and Cooperation in Europe, *Cooperation Between Law Enforcement and Muslim Communities in Combating Hate Crimes Against Muslims*. 2014

Department of Justice, *Rollout of Law Enforcement Transgender Training*. 2014

White House, *Sikh Guru Nanak Celebration*. 2013

International Association of Chiefs of Police, *Forum on LGBT-Law Enforcement Issues*. 2013

Department of Justice, *Asian American Pacific Islander Heritage Month Program*. 2013

Federal Asian Pacific American Council, *Career Development Program Workshop – Powerful Networking*. 2012

National LGBT Law Association, Lavender Law Conference, *Advanced Topics on the Intersections of Race, Sexual Orientation, and Gender Identity*. 2012

Mississippi Development Authority & Mississippi Procurement Technical Assistance Program, *Government Contracting and Business Development Update*. 2011

NASA & Small Business Administration, *HUBZone Program: Benefits, Opportunities and Fit*. 2011

White House Asian American Pacific Islander Initiative, *Government Contracting Panel: Opportunities for Businesses*. 2011

UC Hastings College of the Law, Palo Alto Alumni Event, *Mediation Advocacy*. 2009

SELECTED PRESENTATIONS (CONTINUED)

Goldman School of Public Policy, University of California at Berkeley *Education Negotiations*. 2008

Stanford University, Entrepreneurship Summit, *Entrepreneur as Negotiator*. 2005

Haas School of Business, University of California, Berkeley. MBA Negotiation. *Case Studies*. 2005

Major League Baseball, *Negotiating Internally and Externally*. 2001

City College of San Francisco. *Conflict Resolution for Student Government Leaders*. 2000

Smith College, Management Program for Executives, *Negotiation and Conflict Management*. 1994-1996